

Covid-19 survey in Gaza and Lebanon

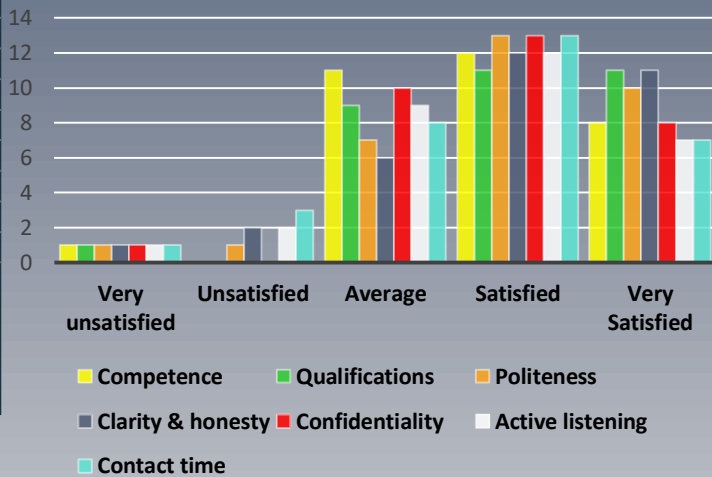
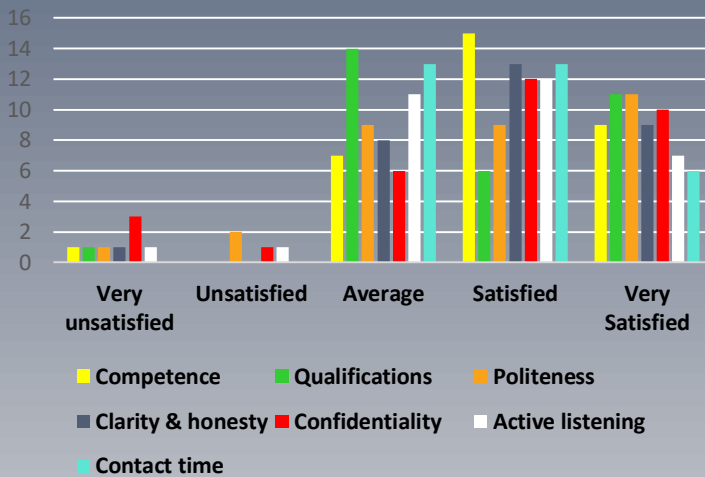
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July 2021

A snapshot of the community's level of satisfaction with the UNRWA staff and the latter's perception on work dynamics during the Pandemic. Graphs are drawn from information shared by participants in the Gaza field only. The below data is for the period 16/02/21-31/03/21.

Community Members' Level of Satisfaction with the Relief and Social Services (RSS) Staff in Gaza During the Covid-19 Pandemic (N=32)

Community Members' Level of Satisfaction with Healthcare Staff in Gaza During Covid-19 Pandemic (N=32)



Feedback of UNRWA Staff (RSS and Health staff) in Gaza on Work Dynamics and Available Resources during Covid-19 (N= 6)

	Increased N (%)	Decreased N (%)	Not affected N (%)
Communication between staff and managers	4 (66.7%)	1 (16.7%)	1 (16.7%)
Staff morale	0	5 (83.3%)	1 (16.7%)
Staff absenteeism	3 (50%)	0	3 (50%)
Staff workload	4 (66.7%)	1 (16.7%)	1 (16.7%)
Teamwork	4 (66.7%)	2 (33.3%)	0
Financial resources	1 (16.7%)	5 (83.3%)	0
Availability of medications	2 (40%)	2 (40%)	1 (20%)
Availability of equipment	1 (16.7%)	3 (50%)	2 (33.3%)
Availability of PPEs	3 (50%)	1 (16.7%)	2 (33.3%)